LIBRARY INTERNET SERVICES

1. Outline

Port Macquarie-Hastings Libraries are committed to the provision of information resources for the people of the Hastings. The internet allows the library to provide access to resources previously inaccessible to our clients..

2. Internet Services

2.1 Appropriate Use

Computer users must respect the right of others to safely use the computers. This includes:

- Not disturbing or interfering with the ability of others to use online facilities. (eg: singing, eating loudly, offensive noises, the excessive use of mobile phones, loud or persistent conversation)
- Not listening to audio content on computers without headphones
- Not displaying or downloading offensive, inappropriate or illegal material
- Not modifying library hardware or software settings

Technology users are necessarily in close proximity to one another. Disturbing others will result in internet access being temporarily withdrawn or, in more extreme cases, all library privileges being cancelled.

Users of Port Macquarie-Hastings libraries must not use Internet access and/or email to transmit material and statements, which are:

- Illegal or fraudulent or part of an unlawful activity;
- Slanderous, libellous and/or defamatory;
- Offensive, obscene, pornographic
- Abusive and/or threatening of violence;
- Incitement to break the law;
- Harassment based on sex, race, disability or other protected status;
- Anonymous or repeated messages designed to annoy, threaten, abuse or torment.

Library computer facilities, including wi-fi, shall not be used to harass any other person. Harassment means to intentionally annoy, intimidate, demean or threaten another person or group or to contact them repeatedly in a way that disturbs them.

2.2   Access

All visitors to the library are allowed free access to Computers. Access is unlimited however we encourage users to complete tasks in a timely manner to allow regular availability throughout the day to all visitors.

The library has no booking facility.

2.3   Content and Censorship

The public library does not censor resources regardless of format. Censorship of the internet would interfere with free access to information.

No filtering software is employed by Port Macquarie-Hastings Library. Filtering technology has not been proven to be effective in preventing access to undesirable material, but is known to adversely affect searches for legitimate information.

The library has no control over the content of the internet. Timeliness, accuracy and authority are the responsibility of content providers.

2.4   Supervision

Access to the Internet is the responsibility of the parent/guardian/carer for users 16 years and under.

Unsupervised children not adhering to the appropriate use guidelines outlined above (2.1) will be asked to leave the technology area.

The Library does not restrict internet content. However this is subject to 'appropriate use' guidelines.

Transactions made via the library's public computers are made at the user's own risk. No liability is accepted by the Library.