

## **LIBRARY INTERNET SERVICES**

### **1. Outline**

Port Macquarie-Hastings Libraries are committed to the provision of information resources for the people of the Hastings. The internet allows the library to provide access to resources previously inaccessible to our clients..

### **2. Internet Services**

#### **2.1 Appropriate Use**

**Computer users must respect the right of others to safely use the computers. This includes:**

- Not disturbing or interfering with the ability of others to use online facilities. (eg: singing, eating loudly, offensive noises, the excessive use of mobile phones, loud or persistent conversation)
- Not listening to audio content on computers without headphones
- Not displaying or downloading offensive, inappropriate or illegal material
- Not modifying library hardware or software settings

**Technology users are necessarily in close proximity to one another. Disturbing others will result in internet access being temporarily withdrawn or, in more extreme cases, all library privileges being cancelled.**

**Users of Port Macquarie-Hastings libraries must not use Internet access and/or email to transmit material and statements, which are:**

- Illegal or fraudulent or part of an unlawful activity;
- Slanderous, libellous and/or defamatory;
- Offensive, obscene, pornographic
- Abusive and/or threatening of violence;
- Incitement to break the law;
- Harassment based on sex, race, disability or other protected status;
- Anonymous or repeated messages designed to annoy, threaten, abuse or torment.

**Library computer facilities, including wi-fi, shall not be used to harass any other person. Harassment means to intentionally annoy, intimidate, demean or threaten another person or group or to contact them repeatedly in a way that disturbs them.**

## **2.2 Access**

All visitors to the library are allowed 1 hour of free access to Computers. Access may be extended if there is no-one waiting..

The library has no forward booking facility.

## **2.3 Content and Censorship**

The public library does not censor resources regardless of format. Censorship of the internet would interfere with free access to information.

No filtering software is employed by Port Macquarie-Hastings Library. Filtering technology has not been proven to be effective in preventing access to undesirable material, but is known to adversely affect searches for legitimate information.

The library has no control over the content of the internet. Timeliness, accuracy and authority are the responsibility of content providers.

## **2.4 Supervision**

Access to the Internet is the responsibility of the parent/guardian/carer for users 16 years and under.

The library can restrict access to minors on instruction from parents, guardians or carers at any time.

Unsupervised children not adhering to the appropriate use guidelines outlined above (2.1) will be asked to leave the technology area.

The Library does not restrict internet content. However this is subject to 'appropriate use' guidelines.

Transactions made via the library's public computers are made at the user's own risk. No liability is accepted by the Library.